



Mastercard Prepaid Management Services (NZ) Limited Customer Due Diligence Policy

Effective 14 August 2018

Applicable to all sales of Multi-Currency Cash Passport and Cash Passport Platinum cards carried out in New Zealand by Mastercard Prepaid Management Services (NZ) Limited or through its authorised distributors.

Legislative requirements as of June 30, 2013

As of June 30, 2013, Mastercard Prepaid Management Services (NZ) Limited ("Mastercard Prepaid") is subject to a raft of new regulatory provisions under the *Anti-Money Laundering and Countering Financing of Terrorism Act 2009* (AML/CFT Act).

The purpose of the AML/CFT Act is to detect and deter money laundering and the financing of terrorism, to maintain and enhance New Zealand's international reputation and to contribute to public confidence in New Zealand's financial system.

All prospective cardholders will now be required to be subject to 'customer due diligence'

Under the AML/CFT Act, Mastercard Prepaid and its authorised distributors are required by law to conduct customer due diligence on all prospective cardholders before they can be sold a Multi-Currency Cash Passport or Cash Passport Platinum card.

Customer due diligence will involve the selling agent collecting certain details from prospective cardholders such as their 'full name', 'date of birth' and 'address', amongst other things. Prospective cardholders will then be required to present identity documents to the selling agent so that their 'full name', 'date of birth' and 'address' details can then be verified.

Prohibition to sell cards without completing customer due diligence

It should be noted that if prospective cardholders cannot present any identity documents to the selling agent or cannot have their details successfully verified consistent with Mastercard Prepaid customer due diligence procedures then, under section 37 of the AML/CFT Act, Mastercard Prepaid or its authorised distributors will be prohibited from selling a Multi-Currency Cash Passport or Cash Passport Platinum card to the customer.

Mastercard Prepaid has adopted a policy for the types of identity documents it will accept

Mastercard Prepaid has implemented a policy for how it will conduct customer due diligence which is consistent with the safe harbor provisions of the Identity Verification Code of Practice which has been gazetted by each of the AML/CFT Regulators (Reserve Bank of New Zealand, Financial Markets Authority and Department of Internal Affairs).

The Identity Verification Code of Practice can be downloaded from the Regulator’s website:

http://www.dia.govt.nz/Pubforms.nsf/URL/AMLCFT_IdentityVerificationCodeofPractice2011.pdf

The Code of Practice prescribes certain allowable combinations of identity documents which can be relied upon to verify the prospective cardholder’s ‘full name’ and ‘date of birth’. In addition to these requirements, the AML/CFT Act also requires verification of the cardholder’s address.

Mastercard Prepaid has adopted the following customer due diligence procedures which require prospective cardholders to present **two** forms of identity documents in any of the **three** allowable combinations listed in the tables below. Prospective cardholders who are unable to satisfy these requirements will not be permitted to be sold a Multi-Currency Cash Passport or Cash Passport Platinum card.

	Verify “name” & “date of birth” ID1		Verify “address” ID2
Option 1	<p>Primary photo ID:</p> <p>New Zealand passport</p> <p>OR</p> <p>New Zealand firearms license</p> <p>OR</p> <p>Australian passport</p>	AND	<p>NZ driver license (with address)</p> <p>OR</p> <p>Australian driver license</p> <p>OR</p> <p>bank statement</p> <p>OR</p> <p>NZ Government statement</p> <p>OR</p> <p>gas statement</p> <p>OR</p> <p>water statement</p> <p>OR</p> <p>electricity statement</p> <p>OR</p> <p>landline phone statement</p>

	Verify "name", "date of birth" AND "address" ID1		Additional ID required by code of practice ID2
Option 2	NZ driver license with address	AND	credit card OR debit card OR EFTPOS card OR Bank statement

	Verify "name"AND "date of birth" ID1		Verify "Address" ID2
Option 3	NZ driver license (with no address)	AND	Bank statement